EXHIBIT TO SHORETTE SOLZE NOTICE



DEPARTMENT OF VETERANS AFFAIRS 9700 Page Avenue St. Louis, MO 63132-1547

April 19, 2023

DOUGLAS J ROSINSKI 701 GERVAIS STREET SUITE 150-405 COLUMBIA, SC 29201 In reply, refer to: 376/272/MJN File Number: FOIAXpress#23-14115-FP CHARLES SHORETTE

Re: Privacy Act RequestTo Whom It May Concern:

This is in response to your Privacy Act request dated December 21, 2022. We have provided you with the following record(s): The entire VA claims folder on file at this office.

This office will be providing your records on a compact disc (CD) for use on your personal computer. Only records of 10 pages or more are eligible for CD printing. The CD can be viewed on all computers through the use of Adobe Reader software, which is available online for free.

Please do not submit any of the enclosed documents to the VA as evidence to support a claim, as they are duplicates of existing records in your VA claims folder (and will not be considered as new and material evidence for the purpose of claims processing).

My review of the documents responsive to your request revealed that they contained information that falls within the disclosure protections of FOIA Exemption 6, 5 U.S.C. § 552(b)(6). FOIA Exemption 6 permits VA to withhold a document or information contained within a document if disclosure of the information would constitute a clearly unwarranted invasion of a living individual's personal privacy. Stated another way, VA may withhold information under FOIA Exemption 6 where disclosure of the information, either by itself or in conjunction with other information available to either the public or the FOIA requester, would result in an unwarranted invasion of an individual's personal privacy without contributing significantly to the public's understanding of the activities of the federal government. Specifically, the information I am withholding, as indicated on the enclosed documents, under FOIA Exemption 6 consists of the VA employee information and social security numbers as the individuals associated with this information have a personal privacy interest in it.

Your claim file contains Social Security Administration (SSA) records that were provided to the Department Of Veterans Affairs. Although we maintain the SSA record as part of your claim folder, release of these records or the information contained therein is restricted under the



VHA FAX TRANSMITTAL

VA NORTHERN INDIANA HEALTH CARE SYSTEM

Marion Campus 1700 East 38th Street Marion, IN 46953 765-674-3321

Fort Wayne Campus 2121 Lake Avenue Fort Wayne, IN 46805 260-426-5431

TOVA FIDUCIARY PROGRAM Fax Number 215-842-4601

Date 12 Jun 2018

No. Pages (Including Cover Sheet) Attached

Subject: ATTN MISUSE TEAM

From D. MARINO, PSYD, HSPP.

765-677-6178

Sender's Telephone Number 765-674-3321 x 75096 Sender's Fax Number

Comments



Confidentiality Note

This fax is intended only for the use of the person or office to which it is addressed and may contain information that is privileged, confidential, or protected by law.

All others are hereby notified that the receipt of this fax does not waive any applicable privilege or exemption for disclosure and that any dissemination, distribution, or copying of this communication is prohibited.

If you have received this fax in error, please notify this office immediately at the telephone number listed above.

OMB Control No. 2900-0075 Respondent Burden: 15 minutes Expiration Date: 12/31/2020

NSTRUCTIONS: Read the Privacy Act and Respondent Burden on Page 2 before completing the form. Complete as much of Section I as possible. The information requested will help process your claim for benefits. If you need any diditional room, use the second page. SECTION I: VETERAN/BENEFICIARY'S IDENTIFICATION INFORMATION: SECTION I: VETERAN/BENEFICIARY'S IDENTIFICATION INFORMATION: SECTION I: VETERAN/BENEFICIARY'S NAME (Piret, Middle Initiol, Laxi) R Shore t test test test to complete the form ontifie or by hand. Please print the information request in ink, neatly, and legibly to help process the form. I. VETERAN/BENEFICIARY'S NAME (Piret, Middle Initiol, Laxi) R Shore t test test test test test test test	Department of Ve	eterans Affairs		VA DATE STAMP (DO NOT WRITE IN THIS SPACE)
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Shorette for the past 3 years and during that time he has reversely order to the canteen and participating in various events with enjoy going shopping, going to the canteen and participating in various events with recreation therapy "if I had any spending money." When I asked nursing about his funds, I was told his wife allows him to receive \$5 per week! The treatment team has requested that Mr. Shorette's wife send more money for hygiene products, canteen visits, outings with recreation therapist and for him to order food, but to my knowledge, she has not sent recreation therapist and for him to order food, but to my knowledge, she has not sent recreation therapist and when he interacts with his peers. However, I was told by nursing he goes off of the unit and when he interacts with his peers. However, I was told by nursing that his wife will not buy slacks for him because, according to her, they "disappear."

According to the Computerized Patient Record System (CPRS), she also stated that she asked him if he remembered requesting slacks and when he said he did not remember, she stated "so him if he remembered requesting slacks and when he said he did not remember, she stated to pants from Wal-Mart for him to wear. Mr. Shorette enjoys ordering food to be delivered to pants from Wal-Mart for him to wear. Mr. Shorette enjoys ordering food to be delivered to the unit but he has not had enough money to pay for what he would like to order. When the treatment team requested that his wife put more money in his account for him to be able to treatment team requested that his wife put more money in mediately prior to the pizza lorder food, she said she would like his allowance to remain at \$5 per week, "but if he would like to order pizza now and then, he could get the money immediately prior to the pizza being delivered. If that means he can only order pizza during business hours, I'm sure he being delivered. If that means he can only order pizza during business hours, I'm sure he would be fine with that." She added th

VA FORM 21-4138

EXISTING STOCKS OF VA FORM 21-4138, JAN 2015, WILL BE USED.

Page 1

06/12/18 09:42 AM Page 3 of 5 From: Denese Marino To: misuse team

VETERAN'S SOCIAL SECURITY NO

SECTION II: REMARKS (Continued) (The following statement is made in connection with a claim for benefits in the case of the above-named veteran/beneficiary.)

Although this doesn't specifically pertain to money, another example of Mr. Shorette's wife interfering with his quality of life is that she has stipulated that he is not allowed to have off unit privileges, even for one hour at a time. This is a very small VA with VA police routinely making rounds and numerous VA employees available if he were to need assistance. He has been denied placement to another VA dementia unit because "he does not wander on the unit, he has the safety awareness to use an electric wheelchair and he can find his way around the unit." He tends to isolate in his room due to a lack of money and nice clothes, which has a negative impact on his psychological well-being. These are just a few examples of how Mr. Shorette's wife interferes with his quality of life. Mr. Shorette deserves to have the best quality of life possible.

Thank you for your attention to this very important matter.

SECTION III: DECLARATION OF INTENT

I CERTIFY THAT the statements on this form are true and correct to the best of my knowledge and belief. 10. DATE SIGNED (MM/DD/YYYY) SIGNATURE (Sign in juk) 06/11/2018

PENALTY: The luw provides severe penalties which include fine or imprisonment, or both, for the willful submission of any statement or evidence of a material fact,

knowing it to be false.

PRIVACY ACT INFORMATION: The VA will not disclose information collected on this form to any source other than what has been authorized under the Privacy Act of 1974 or Title 38, Code of Federal Regulations 1.576 for routine uses (i.e., civil or criminal law enforcement, congressional communications, epidemiological or research studies, the collection of money owed to the United States, litigation in which the United States is a party or las an interest, the administration of VA Programs and delivery of VA benefits, verification of identity and status, and personnel administration) as identified in the VA system of records, 58VA21/22/28, Compensation, Pension, Education, and Vocational Reliabilitation and Employment Records - VA, personnel administration) as identified in the VA system of records, 58VA21/22/28, Compensation, Pension, Education, and Vocational Reliabilitation and Employment Records - VA, put of the VA vision of the VA system of records, 58VA21/22/28, Compensation, Pension, Education, and Vocational Reliabilitation and Employment Records - VA, put of the VA vision of the VA system of records, 58VA21/22/28, Compensation, Pension, Education, and Vocational Reliabilitation and Employment Records - VA, vision of the VA vision of the VA vision of the Value of Value

RESPONDENT BURDEN: We need this information to obtain evidence in support of your claim for benefits (38 U.S.C. 501(a) and (b)). Title 38, United States Code, allows us to ask for this information. We estimate that you will need an average of 15 minutes to review the instructions, find the information, and complete this form. VA cannot conduct or sponsor a collection of information unless a valid OMB control number is displayed. You are not required to respond to a collection of information if this number is not displayed. Valid OMB control numbers can be located on the OMB Internet Page at www.rsginfo.gov/nublic/do/PRAMain. If desired, you can call 1-800-827-1000 to get information on where to send comments or suggestions about this form.

VA FORM 21-4138, DEC 2017

Department of Veterans Affairs	Department of Veterans Affairs REPOR		T OF GENERAL INFORMATION		
NOTE - This form must be filled out in ink or on typewriter or computer, as it becomes a permanent record in veterans' folder	1. VA OFFICE Hub 326	2. IDENTIFICATION NUMBERS (C, XC, SS, XSS, V, K, etc.)			
3. LAST NAME - FIRST NAME - MIDDLE NAME OF VETERAN (Type or print) $Shorette\ Charles\ R$	4. DATE OF CONTACT(Month, day, year) $11/16/2018$				
5. ADDRESS OF VETERAN (Include number and street or rural route, city or P.O., Sta	te and ZIP Code)	6A. TELEPHONE NUMBER OF VETERAN (Include Area Code)			
VAMC 1700 E 38TH ST		DAY	EVENING		
MARION, IN 46953		6B. E-MAIL ADDRESS (If ap	oplicable)		
7. NAME OF PERSON CONTACTED		8. TYPE OF CONTACT			
7.7.4.4.1.3.5.7.2.4.5.4.		PERSONAL	X TELEPHONE		
9. ADDRESS OF PERSON CONTACTED		10. TELEPHONE NUMBER (Include Area Code)	OF PERSON CONTACTED		
X I certify that I properly identified my caller using the ID Protoco	ol .				
11. BRIEF STATEMENT OF INFORMATION REQUESTS	ED AND GIVEN:				
Prior FID and Wife of vet called to find out why she					
anything or why vet benefits were stopped. I explain current 0845 in VBMS. She request to speak to em. A message with wife's contact information was sent	ined that I could not reployee 207.	elease information to	her because she had on		
Notification of Action					
I read the following statement to the caller: "I am a VA employee who is authorized to receive or request ev primary purpose for gathering this information or statement is t programs with other agencies." cc: POA (If applicable): AMERICAN LEGION	identiary information or statement o make an eligibility determinatior	s that may result in a change in n. It is subject to verification thro	your VA benefits. The ough computer matching		
DIVISION OR SECTION	EXECUTED BY (Signature and title	e)			
	Porter-Lundy, Beverl				
The state of the s		been authorized under the Privacy	Act of 1974 or Title 5, Code of Federal fronce owed to the United States,		

PRIVACY ACT NOTICE: The VA will not disclose information collected on this form to any source other than what has ober adultifued under the VA will not disclose information collected on this form to any source other than what has ober adultifued under the VA will not disclose information to any source other than what has ober adultifued in the VA will not disclose information of what he under States, the collection of money owed to the United States, Regulations 1.576 for routine uses (i.e., civil or criminal law enforcement, congressional communications, epidemiological or research studies, the collection of money owed to the United States, and personnel administration) as litigation in which the United States is a party or has an interest, the administration of VA programs and delivery of VA benefits, verification of identity and status, and personnel administration) as identified in the VA system of records, 58VA/21/22/28 Compensation, Pension, Education and Vocational Rehabilitation and Employment Records - VA, published in the Federal Register. Your obligation to respond is required to obtain or retain benefits. The responses you submit are considered confidential (38 U.S.C. 5701). Information submitted is subject to verification through computer programs with other agencies.

onigation to respond is required to do such that the programs with other agencies.

RESPONDENT BURDEN: We need this information to obtain evidence in support of your claim for benefits (38 U.S.C. 501(a) and (b)). Title 38, United States Code, allows us to ask for this RESPONDENT BURDEN: We need this information to obtain evidence in support of your claim for benefits (38 U.S.C. 501(a) and (b)). Title 38, United States Code, allows us to ask for this respondence of the control information. We estimate that you will need an average of 5 minutes to respond to the questions on this form. VA cannot conduct or sponsor a collection of information unless a valid OMB control numbers can be located on the OMB Internet Page at http://www.whitehouse.gov/omb/library/OMBINV.VA.EPA.html#V.Alf desired, you can call 1-800-827-1000 to get information on where to send comments or suggestions about this form.

VA FORM SEP 2015

27-0820

SUPERSEDES VA FORM 27-0820, NOV 2012, WHICH WILL NOT BE USED.

(b) (6)

, VBAINDY

From:

(b) (6) , VBAINDY

Sent:

Friday, November 16, 2018 12:18 PM

To:

(b) (6)

Cc:

VAVBAIND/IFH/MISUSE; Stradford, Nadia B., VBACMS

Subject:

Call from Wife

Signed By:

(b) (6)

Good afternoon,

Please review the following:

CHARLES ROBERT SHORETTE File #:

Received a call from wife, Karen Shorette yesterday 11/15/2018.

Karen called in to report fraud was taking place against husband/veteran's VA Funds. However, as I was looking into the Veteran's file, it is noted that there is a misuse case against Karen for misuse of the Veteran's funds and she has been replaced by a new fiduciary. I did not give Karen any information, as there in not an 0845 in our files.

Finally after going back and forth with Karen I advised her that I would forward the message to a supervisor and she asked for someone to call her back at

Please review 27-0820- Call from Vet's Wife in VBMS dated 11/15/2018 also 11/16/2018- Misuse

Thanks

(b) (6)

Legal Instruments Examiner Department of Veterans Affairs Indianapolis Fiduciary Hub

Ph: 317-916-3714

(b) (6)

Department of Veterans Affairs	REPORT OF GE	NERAL INFOR	RMATION	
NOTE - This form must be filled out in ink or on a typewriter or computer, as it becomes a permanent record in the veteran's folder.		2. IDENTIFICATION NUMBERS (C, XC, SS, XSS, V, K, etc.)		
3. LAST NAME - FIRST NAME - MIDDLE NAME OF VETER	4. DATE OF CONTACT (Month, day, year)			
Shorette, Charles R	04/24/2019			
5. ADDRESS OF VETERAN (Include number and street or	rural route, city or P.O., State and ZIP Code)	6A. TELEPHONE NUMBER OF VETERAN (Include Area Code)		
VAMC		DAY	EVENING	
Marion IN		6B. E-MAIL ADDRESS (If applicable)		
7. NAME OF PERSON CONTACTED	8. TYPE OF CONTACT			
Karen Shorette (former Spouse P 9. ADDRESS OF PERSON CONTACTED	ayee)	PERSONAL X TELEPHONE 10. TELEPHONE NUMBER OF PERSON CONTACTED		
		(Include Area Code)		
■ I certify that I properly identified my caller using the	ID Protocol			
After a number of attempts to refollow up was at the request of Mrs. Shorette advised the allegations opportunity to discuss the situational accounting, if she would (Field examiner attempted to sprefused.) Mrs. Shorette said she refuses receives additional information Columbia Fiduciary Hub, since a made, she will have the opportunity response to the memo outlining	gations received from VAMC received from VAMC.) I advantion with the field exame have been cooperative in peak/meet with Mrs. Shoret to submit an accounting on. I advised the case is she resides in Florida. It is unity to submit additional	are untrue. ised she would iner, including scheduling the te a number of r respond to under the jur f a determina evidence or	(See VBMS for d have had the ng the request for a e requested meeting. f times and she allegations until she isdiction of the tion of misuse is	
Notification of Action I read the following statement to the caller: "I am a VA employee who is authorized to r primary purpose for gathering this informatio programs with other agencies." cc: POA (If applicable):	eceive or request evidentiary information or st n or statement is to make an eligibility determ	atements that may result ination. It is subject to v	t in a change in your VA benefits. The verification through computer matching	
DIVISION OR SECTION IFH/326	Management Daswater No. co-Marquerite Paswater			
151/250	· · · · · · · · · · · · · · · · · · ·		21051 Will 5 G 1 G	

PRIVACY ACT NOTICE: The VA will not disclose information collected on this form to any source other than what has been authorized under the Privacy Act of 1974 or Title 5, Code of Federal Regulations 1.576 for routine uses (i.e., civil or criminal law enforcement, congressional communications, epidemiological or research studies, the collection of money owed to the United States, litigation in which the United States is a party or has an interest, the administration of VA programs and delivery of VA benefits, verification of identity and status, and personnel administration) as identified in the VA system of records, 58VA/21/22/28 Compensation, Pension, Education and Vocational Rehabilitation and Employment Records - VA, published in the Federal Register. Your obligation to respond is required to obtain or retain benefits. The responses you submit are considered confidential (38 U.S.C. 5701). Information submitted is subject to verification through computer matching programs with other agencies.

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Department of Veterans Affa	airs	REPORT	OF	GENERAL II	NFORM	IATION
NOTE - This form must be filled out in ink or on typewriter or comp becomes a permanent record in veterans' folder	1. VA OFFICE Hub 326		DENTIFICATION NUM			
3. Last name - first name - middle name of veteran (Type o Shorette Charles R		4. DATE OF CONTACT(Month, day, year) 11/16/2018				
5. ADDRESS OF VETERAN (Include number and street or rural route, city of	or P.O., State a	and ZIP Code)	6A.	TELEPHONE NUMBER	R OF VETER	AN (Include Area Code)
VAMC 1700 E 38TH ST			DA	Y	EVENING	
MARION, IN 46953			6B.	E-MAIL ADDRESS (If a	applicable)	
7. NAME OF PERSON CONTACTED			8. T	YPE OF CONTACT		
KAREN SHORETTE				PERSONAL		TELEPHONE
9. ADDRESS OF PERSON CONTACTED				TELEPHONE NUMBE Include Area Code)	R OF PERSO	N CONTACTED
X I certify that I properly identified my caller using the I			_			
11. BRIEF STATEMENT OF INFORMATION REC	QUESTED	AND GIVEN:				
WIFE AND FORMER FIDUCIARY OF TH WITH THE VETERAN'S FUNDS. IT WAS AND ALSO A 570 ESTABLISED AGAINS ABLE TO GIVE OUT ANY INFORMATIO WAS NOT OBLIGATED TO GIVE HER AFORWARD THIS INFORMATION TO A SBACK TODAY. I STATED THAT MY CO. INFORMATION THEY WOULD POSSIBL AGAINST HER REGARDING MISUSE OF GIVING HER ANY INFORMATION.	NOTED T THE V N AT T NY INF SUPERV ACH W.	O THAT THERE WAWIFE FOR MISUSE HIS TIME AND SHOON AND A ISOR. SHE ASKED AS NOT IN OFFICE CHOUT ** THERE	SNOF EAS ATT IFS AN	O 0845 ON FI FUNDS. I TO SKED WHY. A THAT POINT SOMEONE W ID ONCE THE E SEVERAL	LE FOR LD KAI AGAIN, I TOLD OULD (EY REC COMPI	REN I WAS NOT I TOLD HER I WOULD CALL HER EIVED THE LAINTS
Notification of Action X I read the following statement to the caller: "I am a VA employee who is authorized to receive or primary purpose for gathering this information or state programs with other agencies." cc: POA (If applicable): AMERICAN LEGION	tement is to r	nake an engionity determination.	10.00	ay result in a change i ubject to verification th	n your VA be rough compi	enefits. The uter matching
DIVISION OR SECTION EXECUTED BY (Signature and						
Hub 326 Fiduciary Hub		Prona, Vanessa NLIE				
PRIVACY ACT NOTICE: The VA will not disclose information collected	d on this form	to any source other than what has b	een auti	horized under the Privacy	Act of 1974	or ritle 5, Code or rederal

Regulations 1.576 for routine uses (i.e., civil or criminal law enforcement, congressional communications, epidemiological or research studies, the collection of money owed to the United States, litigation in which the United States is a party or has an interest, the administration of VA programs and delivery of VA benefits, verification of identity and status, and personnel administration) as identified in the VA system of records, 58VA/21/22/28 Compensation, Pension, Education and Vocational Rehabilitation and Employment Records - VA, published in the Federal Register. Your

identified in the VA system of records, 58VA/21/22/28 Compensation, Pension, Education and Vocational Rehabilitation and Employment Records - VA, published in the Federal Register. Your obligation to respond is required to obtain or retain benefits. The responses you submit are considered confidential (38 U.S.C. 5701). Information submitted is subject to verification through computer matching programs with other agencies.

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VA FORM

27-0820

SUPERSEDES VA FORM 27-0820, NOV 2012, WHICH WILL NOT BE USED.

From:

(b) (6) VBAINDY VAVBAIND/IFH/MISUSE

To: Subject:

Please review

Date:

Wednesday, June 12, 2019 11:37:00 AM

File

Beneficiary: charles shorette

Court document in LCM dated 513 petition for hearing. Court hearing requesting to reinstate previous fiduciary as guardian. Court asking if VA has objections to reinstating previous fid as guardian. After review of misuse determination I wasn't sure if the VA intervenes in court hearings or not. Please review.

(b) (6)

Legal Instruments Examiner Indianapolis Fiduciary Hub Department of Veterans Affairs

Department of Veterans Affairs		REPORT OF GE	NERAL INFORMATION		
	iter or	1. VA OFFICE	2. IDENTIFICATION NUMBERS (C, XC, SS, XSS, V, K, etc.)		
NOTE - This form must be filled out in ink or on a typewricomputer, as it becomes a permanent record in the veteran's	s folder.	IFH/326	css		
3. LAST NAME - FIRST NAME - MIDDLE NAME OF VETERA			4. DATE OF CONTACT (Month, day, year)		
3. LAST NAME - FIRST NAME - MIDDLE NAME OF VETERA	TIN (1 ype	or primi	AND THE RESIDENCE AND ADDRESS OF THE PROPERTY		
Shorette, Charles	03/24/2020				
5. ADDRESS OF VETERAN (Include number and street or r	rural rou	te, city or P.O., State and ZIP Code)	6A. TELEPHONE NUMBER OF VETERAN (Include Area Code)		
VAMC Marion IN			DAY		
			6B. E-MAIL ADDRESS (If applicable)		
7. NAME OF PERSON CONTACTED			8. TYPE OF CONTACT		
David Payne (VA Fiduciary)			PERSONAL X TELEPHONE		
9. ADDRESS OF PERSON CONTACTED			10. TELEPHONE NUMBER OF PERSON CONTACTED (Include Area Code)		
112 S. Boots St.					
Marion TN 46052 I certify that I properly identified my caller using the l	ID Protos	col			
11. BRIEF STATEMENT OF INFORMATION REQUESTED A					
VBAOCR WHH SF 2547538 DATE RECEIVED: March 19, 2020 DATE DUE: March 27, 2020 ISSUE: Former Spouse Payee, Karen Shorette, questions the amount of personal funds released to Veteran monthly. Ms. Shorette resides in Florida; Veteran resides in Marion VAMC (IN). RESOLUTION: Karen Shorette was removed as Spouse Payee in November, 2018. Concerns were received from VAMC physician & staff that Ms. Shorette continually denied release of funds to Veteran (per his request) for clothing & other purchases. A misuse investigation conducted by Columbia Fiduciary Hub determined Ms. Shorette has misused Veteran's funds. The case is currently pending in Debt Collection status. Current fiduciary, David Payne, was appointed payee on Nov. 1, 2018, & appropriately manages Mr. Shorette's VA funds. Congressional Liaison contacted both Mr. Payne & the Field Examiner (FE) familiar with Veteran on March 24th. Mr. Payne advised that for a short time, \$1K per month was released					
to Veteran's patient account, of released only \$5 each week.) The Shorette, conserving the remains \$600 each Spring & Fall for clocking request. VAMC contacts Mr. funds for outings, furniture, funds for outings, fun	due to me fice nder. Othing Payne Food,	o his need for clothed duciary currently relevance vertex enjoys nice graphers. VAMC staff to on behalf of the Vertex for the	eases \$240 each month to Mr. clothes & receives an additional assists in purchasing clothes per		
cc: POA (If applicable):					
	XECUTE	D BY (Signature and title)	ite C. Paswater		
Indianapolis Fiduciary Hub	Indianapolis Fiduciary Hub Marguerite C. Paswater 314309 Agriculture of March 24, 2020 March 24, 2020				
The Land points 2 Lade Land Land Land Land Land Land Land Land					

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DEPARTMENT OF VETERANS AFFAIRS REGIONAL OFFICE 6437 GARNERS FERRY RD COLUMBIA, SC 29209

C² Shorette, Charles

March 27, 2020

Karen Shorette

Dear Ms. Shorette:

According to our records, you owe the United States Government \$30,306.17. This letter will explain why you have the debt, your rights and obligations regarding the debt, our collection charges, where to send your payment, and whom to contact if you have questions.

Why Do You Owe Money?

As fiduciary for the Veteran, Charles Shorette, you failed to abide by the fiduciary guidelines and to account for VA fund usage. As a result, it has been determined that you misused \$30,306.17 of the Veteran's funds.

(See attached Misuse Determination for misuse calculation)

You signed the VA Form 21-4703, Fiduciary Agreement, acknowledging that you understood all duties and responsibilities required of you as a certified payee. You were briefed that if funds were to be used for anything else, you were to obtain approval from the Veterans Affairs Fiduciary Activity.

Your Rights and Obligations

You may pay the debt in full. Include your file number, 319F458022923, on your payment and send it to the address shown on the top of this letter.

If you cannot repay this debt in full, you should contact us within 30 days from the date of this letter to work out a satisfactory payment plan.

You may offer us a lesser amount (a compromise offer) to settle your debt. If you want to make a compromise offer, you must tell us in writing how much you can afford to pay. We will carefully consider your offer of any reasonable amount. We will let you know if we accept your compromise offer.

Why You Must Settle Your Debt

You must settle this debt to avoid further collection action and additional expense. If you don't pay this debt, your credit rating can be affected.

Our Collection Charges

We will charge interest at an annual rate of 1% on debts being paid by installments. We may also charge a monthly administrative cost of collection fee of \$1.87 (subject to change annually). Further, we will assess a penalty charge of 6% annually on any account more than 90 days past due. If we receive full payment of the debt within 30 days, we will not charge any interest or administrative cost of collection fees or assess any penalty charges.

Where to Send Your Payment

Please make your check or money order payable to the Department of Veterans Affairs and send it to the above address along with the bottom portion of this letter. Please include your full name and Social Security number on your check or money order to insure proper credit.

What Will Happen Next?

The next step in our collection process is to refer your debt to the United States Treasury Offset Program (TOP). This program has the authority to collect your debt from other Federal payments, including your Federal income tax refunds.

Contact Information

If you have any questions or want to make other payment arrangements, please contact our office at the above address. Our TDD number for the hearing impaired is (800) 829-4833.

Sincerely yours,

SHEILA M. GILLIARD-Digitally signed by SHEILA M. SEWELL 896097

GILLIARD-SEWELL 896097 Date: 2020.03.31 17:37:47 -04'00'

For Reubin Bookert **Chief Support Services** Enclosures: Payment Remittance Slip Financial Status Report

VBACMS

From:

VAVBACMS/RO/DIR

Sent: To:

Thursday, April 30, 2020 11:46 AM VAVBAWAS/CO/Office of the USB VBA

Cc:

Subject:

VBAOCR WHHL INQUIRY TD FIDUCIARY COURT ISSUE SF 2683125

Signed By:

DIR.VBACMS@va.gov

April 30, 2020

Shorette, Charles CSS 458 02 2923 Spouse: Karen Shorette

Fmail:

The Columbia VA Regional Office confirms contact with Karen Shorette.

Karen Shorette's inquiry was referred to the Columbia, South Carolina, Department of Veterans Affairs (VA) Regional Office, Columbia Fiduciary Hub (CFH) because this office has jurisdiction of the fiduciary record. The CFH conducted a thorough review regarding a request to be reinstated as spouse payee for her husband.

A review of Charles Shorette's records, indicate Karen Shorette misused her spouse's VA benefit payments. It was believed she was mailed a revised notification letter dated March 13, 2020, stating the VA determined she misused Charles Shorette's VA benefit payments in the amount of \$30,306.17. She was advised what to do if she did not agree with the determination. Mrs. Shorette was given 30 days from the date of the letter to submit new and material evidence not previously submitted (i.e. receipts, check images, bank statements) for reconsideration. Duplicate information previously submitted will not be considered again. A copy of the revised misuse determination which explained how the decision was made was enclosed in the letter. As of April 28, 2020, no new evidence has been received.

On April 28, 2020, Mitzi Vigrass, Congressional Liaison in the CFH contacted Karen Shorette to acknowledge receipt of her inquiry. She explained she was considered a third party and due to privacy regulations, we were unable to release information to her. Mrs. Vigrass advised the VA has not received any new evidence for reconsideration in response to the March 13, 2020, letter. Mrs. Shorette said she did not receive the letter and requested we mail her a copy of the letter and enclosures. Mrs. Shorette stated she received a letter from Support Services dated March 27, 2020, on April 17, 2020. She also stated her attorney had mailed a letter to Support Services in response to their dated March 27, 2020.

The CFH discovered the original notification letter dated March 13, 2020 was not mailed to Mrs. Shorette. The original letter was sent by the CFH's Congressional Liaison, Amy Patrick, on April 29, 2020, to Mrs. Shorette. The CFH will consider any additional information the former fiduciary wishes to submit. Her appeal period has been extended, based on the non-receipt, to June 3, 2020.

Mrs. Shorette asked about her request to schedule an in-person meeting with the Fiduciary Hub about her concerns. Mrs. Vigrass said she would relay the request to the Misuse Team. The case is currently pending guidance from Pension & Fiduciary (P&F) Services as an Additional Action Memorandum was received by the CFH to review the misuse of Karen Shorette. No additional action can be taken at this time until guidance is provided from P&F Services.

If any additional information is required, please contact Judith Wright, Fiduciary Coach, at (803) 647-2924.

/s/ Leanne Weldin Columbia Regional Office Director

From: VAVBAWAS/CO/Office of the USB VBA < OfficeoftheUnderSecretaryforBenefits@va.gov>

Sent: Thursday, April 23, 2020 10:40 AM

To: VAVBACMS/RO/DIR < DIR. VBACMS@va.gov>

Subject: VBAOCR WHHL INQUIRY TD FIDUCIARY COURT ISSUE SF 2683125

Dear Director:

The White House Hotline received an inquiry from the spouse (former custodian) of the below Veteran:

Veteran's Name: Charles Shorette

Spouse: Karen Shorette

Claim #: Phone: E-Mail:

MOTE: The Indy Fid Hub suggested this be referred to your office for a response

The inquiry regards the following issues/concerns:

- It appears the spouse has filed court papers to be reinstated as the Vet's custodian
- She alleges she has not been contacted (VBMS shows the mailbox was full when the Fid Hub 326 called)
- The Vet has been hospitalized since 2008 and she was appointed in 2010
- She now has been informed she has to repay about \$30,000 to the Government
- Please reach out regarding this matter

WHHL Case Notes:

• She states in 2018 she received a letter from the fiduciary hub stating she had misused her husbands funds. She states the fiduciary hub stopped paying her husbands house hold expenses at that time. Mrs. Shorette states her husband has been in a dementia ward of the VA nursing home under lock-down since 2008The wife is asking that the OCR contact her about why she was removed because of these false accusations and no one ask her for a statement.

- She would also like to know why the veteran is issued \$1000 a month that he can not use.
- Mrs. Shorette is requesting an in-person meeting with someone about her concerns with the fiduciary hub. She is requesting to be contacted about this matter.
- She states she was never contacted in regards to her prior case.

Please:

- Review the inquiry and address all issues/concerns
- Contact with the client on behalf of the Department of Veterans Affairs is required
- "Reply to all" on this e-mail with a summary of all actions taken and include documentation related to resolution of this matter
- Please respond by 5-1-2020

If this concern is best addressed elsewhere, please forward this message to that Regional Office/Business Line/Program Office/Agency with the VAVBAWAS/CO/Office of the USB VBA mailbox cc'd.

If you have any questions, the undersigned is your point of contact. Thank you for your time and attention on this matter.

Theresa Davis VBA Office of Client Relations Office of Field Operations (202.530.9139)



OMB Control No. 2900--0734 Respondent Burden: 5 minutes Expiration Date: 07/31/2021

Department of Veterans Affairs	REPORT OF GENERAL INFORMATION			
NOTE - This form must be filled out in ink or on a type computer, as it becomes a permanent record in the veteral	writer or an's folder.		MBERS (C, XC, SS, XSS, V, K, etc.)	
3. LAST NAME - FIRST NAME - MIDDLE NAME OF VETE	4. DATE OF CONTACT ((Month, day, year)		
SHORETTE, CHARLES R	12/02/2020			
5. ADDRESS OF VETERAN (Include number and street or rural route, city or P.O., State and ZIP Code)		6A. TELEPHONE NUMBER OF VETERAN (Include Area Code		
		DAY	EVENING	
		6B. E-MAIL ADDRESS (If applicable)		
7. NAME OF PERSON CONTACTED	8. TYPE OF CONTACT			
Karen Shorette		PERSONAL X TELEPHONE		
9. ADDRESS OF PERSON CONTACTED	10. TELEPHONE NUMBI (Include Area Code)	ER OF PERSON CONTACTED		
I certify that I properly identified my caller using the	he ID Protocol			
11 BRIFF STATEMENT OF INFORMATION REQUESTE	D AND GIVEN:			
Karen Shorette called CFH to C	heck on the status of the i	nformation she	e submitted to VA on	
6/4/2020 in reference to the m	isuse determination made 3/	'13/2020. LIE i	nformed Ms. Shorette	
that the Misuse claim was stil	<mark>l open.</mark> Please review and t	ake the approp	oriate action.	
Thanks.				
Notification of Action				
☐ I read the following statement to the caller:				
"I am a VA employee who is authorized to primary purpose for gathering this informat programs with other agencies."	receive or request evidentiary information or st ion or statement is to make an eligibility determ	atements that may result i ination. It is subject to ve	n a change in your VA benefits. The rification through computer matching	
cc: POA (If applicable):	EXECUTED BY (Signature and title)			
DIVISION OR SECTION	nam Udeagha 1514131			
319/FID	Nkemokanam Udeagha 1514131 Dattally signed by Nkemoka		the Privacy Act of 1974 or Title 5 Code of	

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VA FORM JUL 2018 27-0820 DATE:

3/2/2021 1:30:55 PM

SERVICE ID:

PREFIX:

Mrs.

FIRST:

Karen

LAST:

Shorette

ADDR1: CITY:

STATE: ZIP:

COUNTRY:

USA

EMAIL: PHONE:

SUBJECT:

Contact the President

MSG:

Please note that I have tried for the past $2\frac{1}{2}$ years to resolve this issue at the local and regional VA levels. I also contacted the White House VA Hotline (Case Nos. 02547538 and 2683125). They said they would provide a response within 30 days, but after a year they have never contacted me.

1. A medical staff member at the Marion, Indiana, VA facility took retribution against me by filing a formal complaint stating that I had misused my husband's VA compensation.

2. Without a full investigation, the VA removed me as payee for my husband's VA compensation in April 2018.

3. The VA based their decision solely on the FALSE accusations of the staff member.

4. In July 2010, the VA had officially directed that the majority of the VA funds were to be used for household expenses.

5. I have provided the VA with documentation proving there was no misuse of my husband's funds. However, they have not dismissed the case or reinstated me as payee. Nor have they returned to me the approximately \$123,000 that they approved in July 2010 for use as monthly expenses.

I have provided documentation to the VA, but no one is acknowledging their mistake or taking the appropriate action. The funds they are withholding are needed for household

expenses, as they originally had directed. Please help!

IP ADDRESS:

2604:2d80:b511:2b00:8933:9353:e5b3:28a5

UPD 1:

none selected

CUSTOM_PEOPLE:

<UPD 1>none selected</UPD_1>

(b) (6)

VBACMS

From:

(b) (6)

Sent:

Wednesday, February 9, 2022 11:53 AM

To:

(b) (6)

Subject:

VIEWS CCM - Case #: 06886540 - Due Date: 2/25/2022 5:00 PM - Action Requested -

Prepare Response

Action Required: Prepare Response

New Task Assignment Alert!

A new case task was created on: 2/9/2022 and assigned to VBA-319 RO Columbia, SC

Please see details below. Case Subject: 20 - Fiduciary

Primary MOC:

Signature Level: Other

Task Created By: (b) (6)

Office: VBA-20D White House Case Mail

Organization: VBA

Task Name: LCT-338186

Due Date is on: 2/25/2022 5:00 PM Action Requested: Prepare Response

Requested Activity: Please note, this is an old inquiry submitted almost a year ago. The issue of the fiduciary debt has been addressed, but the spouse states she has not been reinstated as the fiduciary. Please address this issue with the spouse on what is needed to be reinstated. Please review the attached inquiry and prepare a response to the writer and/ or the veteran. Please attempt telephone contact first. A signed and dated Report of Contact (ROC) needs to be uploaded into the VIEWS case file. If telephone contact cannot be made, please send the writer and/ or the veteran a physical copy of a letter addressing their concerns. Once complete, please create a case tasker back to VBA-20D inbox in order for us to be able to close the case. Thank you for your time and attention to this matter.

To view case Task details and to provide response, please use the link below:

https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fva.my.salesforce.com%2Fa4at000000030as& data=04%7C01%7C%7C3f9e5fa37bdc476c394608d9ebeca42e%7Ce95f1b23abaf45ee821db7ab251ab3bf%7C0%7C0%7C637800223875324440%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6lk1haWwiLCJXVCl6Mn0%3D%7C3000& sdata=uYyjcMUpRw3jT4wDnDLKshfE8UQADBeFMgaWEEpvBPU%3D& reserved=0

Thank you!

For help with the VIEWS CCM, please contact your VIEWS Office Coordinator (VOC). A list of VOC's is available on the VIEWS Resource Center

(https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fvaww.oit.va.gov%2Fproducts%2Fviews%2F&data=04%7C01%7C%7C3f9e5fa37bdc476c394608d9ebeca42e%7Ce95f1b23abaf45ee821db7ab251ab3bf%7C0%7C0%7C637800223875324440%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6lk1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=egbMJfoCtUdbwS6PBdF6vZ9bM684mX2%2FhrugecYKZAl%3D&reserved=0).

(b) (6) VBACMS

From:

(b) (6)

Sent:

Friday, February 11, 2022 9:03 AM

To:

(b) (6)

Subject:

A Case Task on Case Needs to Be Reassigned

Follow Up Flag:

Follow up

Flag Status:

Flagged

Task Reassignment Alert!

Case task LCT-338186 on Case

needs to be reassigned. The reassignment notes are below.

Reassignment notes:

Although the Columbia Fiduciary managed a misuse investigation involving the Veteran's spouse, the Veteran and his VA appointed fiduciary are under the jurisdiction of the Indianapolis Fiduciary Hub. They will need to address the issue of reinstatement

Please use this link to view the case details:

https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fva.my.salesforce.com%2Fa4at000000030as& data=04%7C01%7C%7C4cd219a48d8f40d0424908d9ed67438f%7Ce95f1b23abaf45ee821db7ab251ab3bf%7C0%7C0%7C637801850043510131%7CUnknown%7CTWFpbGZsb3d8eyJWljoiMC4wLjAwMDAiLCJQljoiV2luMzliLCJBTil6lk1haWwiLCJXVCl6Mn0%3D%7C3000& sdata=MVZxD5hA5elJo15vNTBsGvKsUcOU8x9j2Yvp7UEaXHk%3D& reserved=0

Thank you!

Department of Veterans Affairs	REPORT OF GENERAL INFORMATION			
NOTE - This form must be filled out in ink or on a type computer, as it becomes a permanent record in the veteral		2. IDENTIFICATION NUMBERS (C, XC, SS, XSS, V, K, etc.)		
3. LAST NAME - FIRST NAME - MIDDLE NAME OF VETE	ERAN (Type or print)	4. DATE OF CONTACT (Month, day, year)		
SHORETTE CHARLES ROBERT	02/28/2022			
5. ADDRESS OF VETERAN (Include number and street of 1700 E. 38th St. Marion, IN 4953 7. NAME OF PERSON CONTACTED Charles Shorette & Gina D 9. ADDRESS OF PERSON CONTACTED 1700 E. 38th St. Marion,	eaton, LCSW IN 4953 ne ID Protocol	6A. TELEPHONE NUMBER OF VETERAN (Include Area Code) 6B. E-MAIL ADDRESS (If applicable) davidmarlinpayne@hotmail.com 8. TYPE OF CONTACT PERSONAL TELEPHONE 10. TELEPHONE NUMBER OF PERSON CONTACTED (Include Area Code)		
The writer contacted the NIHCS Marion VAMC unit Social Worker for assistance in speaking with the Veteran. The Veteran reported he feels his current VA Appointed Fiduciary is handling his benefit and does not want him replaced. When asked if he wants his spouse reappointed as his Fiduciary, he stated he did not want his spouse to manage his VA benefit. The spouse is in receipt of his other income to include Military Retirement pay, and his Social Security benefit.				
X I read the following statement to the caller:	receive or request evidenties, information or ste	atements that may result in a change in your VA benefits. The		
primary purpose for gathering this informati programs with other agencies."	on or statement is to make an eligibility determine	ination. It is subject to verification through computer matching		
cc: POA (If applicable): 074 - AMERICAN LEGION				
DIVISION OR SECTION 326/IFH	EXECUTED BY (Signature and title) FIDDODEL Claims Assis	tant 326		

PRIVACY ACT NOTICE: The VA will not disclose information collected on this form to any source other than what has been authorized under the Privacy Act of 1974 or Title 5, Code of Federal Regulations 1.576 for routine uses (i.e., civil or criminal law enforcement, congressional communications, epidemiological or research studies, the collection of money owed to the United States, litigation in which the United States is a party or has an interest, the administration of VA programs and delivery of VA benefits, verification of identity and status, and personnel administration) as identified in the VA system of records, 58VA/21/22/28 Compensation, Pension, Education and Vocational Rehabilitation and Employment Records - VA, published in the Federal Register. Your obligation to respond is required to obtain or retain benefits. The responses you submit are considered confidential (38 U.S.C. 5701). Information submitted is subject to verification through computer matching programs with other agencies.

RESPONDENT BURDEN: We need this information to obtain evidence in support of your claim for benefits (38 U.S.C. 501(a) and (b)). Title 38, United States Code, allows us to ask for this information. We estimate that you will need an average of 5 minutes to respond to the questions on this form. VA cannot conduct or sponsor a collection of information unless a valid OMB control number is displayed. Valid OMB control numbers can be located on the OMB Internet Page at www.reginfo.gov/public/do/PRAMain. If desired, you can call 1-800-827-1000 to get information on where to send comments or suggestions about this form.

VA FORM JUL 2018 27-0820 /es/ Rhonda K Clupper, R.N.

Staff Nurse

Signed: 04/07/2008 11:01

LOCAL TITLE: Addendum STANDARD TITLE: ADDENDUM

DATE OF NOTE: APR 07, 2008@10:16:17 ENTRY DATE: APR 07, 2008@10:16:17

AUTHOR: LINCOLN, LINDA EXP COSIGNER:

INSTITUTION: MARION, IN

DIVISION: MARION, IN DIVISION

URGENCY: STATUS: COMPLETED

O: As above noted. Continue current restrictions on veteran's account.

/es/ LINDA LINCOLN MSN, FNP-C NURȘE PRACTITIONER

Signed: 04/07/2008 10:17

--- Original Document ---

:04/02/08 PFOP (PERSONAL FUNDS OF PATIENT) (T):
DESIGNATION OF PFOP ACCOUNT PROGRESS NOTE.

VETERAN IS __COMPETENT X_INCOMPETENT

VETERAN'S ACCOUNT SHOULD BE UNRESTRICTED.

___VETERAN'S RESTRICTED ACCOUNTS SHOULD BE TEMPORARILY "UNRESTRICTED" TO THE EXTENT OF \$

REASON FOR RESTRICTION:

X_VETERAN'S ACCOUNT SHOULD BE RESTRICTED.
REASON FOR RESTRICTION: Dementia

 \underline{X} I HAVE INFORMED THE VETERAN OF THE STATUS OF HIS/HER ACCOUNT AND OF HIS/HER RIGHT TO APPEAL A RESTRICTED ACCOUNT. THE APPEAL PROCESS IS OUTLINED IN THE BILL OF RIGHTS MOMORANDUM # 00-193.

/es/ TRACY THOMAS MSN, FNP-C NURSE PRACTITIONER Signed: 04/02/2008 11:39

LOCAL TITLE: PFOP (PERSONAL FUNDS OF PATIENT) (T)

STANDARD TITLE: ADMINISTRATIVE NOTE

DATE OF NOTE: APR 02, 2008@11:38 ENTRY DATE: APR 02, 2008@11:38:22

AUTHOR: THOMAS, TRACY EXP COSIGNER:

INSTITUTION: MARION, IN

DIVISION: MARION, IN DIVISION

URGENCY: STATUS: COMPLETED

CLIN DOC: Multi-Document

Page: 35

SHORETTE, CHARLES ROBERT SSN#458022923 Printed on: Apr 22, 2008 8:18:44 am

System: VISTA.NORTHERN-INDIANA.MED.VA.GOV

Division: 326

*** PFOP (PERSONAL FUNDS OF PATIENT) (T) Has ADDENDA

DESIGNATION OF PFOP ACCOUNT PROGRESS NOTE.

VETERAN IS __COMPETENT X INCOMPETENT

VETERAN'S ACCOUNT SHOULD BE UNRESTRICTED.

VETERAN'S RESTRICTED ACCOUNTS SHOULD BE TEMPORARILY "UNRESTRICTED" TO THE EXTENT OF \$

REASON FOR RESTRICTION:

X VETERAN'S ACCOUNT SHOULD BE RESTRICTED. REASON FOR RESTRICTION: Dementia

X I HAVE INFORMED THE VETERAN OF THE STATUS OF HIS/HER ACCOUNT AND OF HIS/HER RIGHT TO APPEAL A RESTRICTED ACCOUNT. THE APPEAL PROCESS IS OUTLINED IN THE BILL OF RIGHTS MOMORANDUM # 00-193.

/es/ TRACY THOMAS MSN, FNP-C NURSE PRACTITIONER Signed: 04/02/2008 11:39

04/07/2008 ADDENDUM

STATUS: COMPLETED

O: As above noted. Continue current restrictions on veteran's account.

/es/ LINDA LINCOLN MSN, FNP-C NURSE PRACTITIONER

Signed: 04/07/2008 10:17

LOCAL TITLE: NURSING NOTE STANDARD TITLE: NURSING NOTE

DATE OF NOTE: APR 07, 2008@03:33 ENTRY DATE: APR 07, 2008@03:33:49

AUTHOR: BURKE, TERESA EXP COSIGNER:

INSTITUTION: MARION, IN

DIVISION: MARION, IN DIVISION

URGENCY: STATUS: COMPLETED

Pt resting with eyes closed. Resp easily. 02 sat at 96% on room air.

/es/ Teresa Burke RN staff nurse

Signed: 04/07/2008 03:34

LOCAL TITLE: NURSING NOTE STANDARD TITLE: NURSING NOTE

DATE OF NOTE: APR 06, 2008@02:30 ENTRY DATE: APR 06, 2008@05:06:03

AUTHOR: BURKE, TERESA EXP COSIGNER:

INSTITUTION: MARION, IN

DIVISION: MARION, IN DIVISION

URGENCY: STATUS: COMPLETED

CLIN DOC: Multi-Document

Page: 36

SHORETTE, CHARLES ROBERT SSN#458022923 Printed on: Apr 22, 2008 8:18:44 am System: VISTA.NORTHERN-INDIANA.MED.VA.GOV

Division: 326